



Contact Resources for Network Enablement

Who to Contact when you have more Questions about Enablement

Micron Supplier Enablement Team

- For **Standard Account Suppliers**
- Standard Account Suppliers should always contact the internal Micron SE team at supplierenablement@micron.com
- Contact regarding the following:
 - Compliance (Supplier Reluctant to Join or Supplier Escalations)
 - Micron Business Process
 - Document (PO) information/issuing

SAP Business Network Supplier Enablement Help Desk

- For **Supplier Support During Deployment and Go-Live**
- SAP Business Enablement Assistance: [US](#) | [Europe](#) | [Asia-Pacific](#)
- Contact regarding the following: Network Registration, Configuration Support, First Time Invoicing, Supplier Enablement Tasks, TRR Questions, General Enablement Questions, General explanation of fees (prior to joining the Network)

SAP Business Network Customer Support

- For **Supplier Support Post Go-Live and Existing Suppliers**
- Help Center: <https://supplier.ariba.com>
- Contact regarding the following:
 - Technical Questions: Passwords, User Role Changes, Network Errors, Integration Questions, Document errors, etc.
 - How Do I? Help with invoicing, navigating the site, locating old POs, etc.

SAP Business Network Integration and Catalog Support

- For **Support Post Go-Live**
- Integration: askaribatech@ariba.com
- Catalog: SAPAribaCatalogManagement@sap.com
- Contact regarding the following:
 - Existing Users
 - Network issues
 - Inquiries

Additional Support Resources

- Visit the [Micron Supplier Information Portal](#) for Training Resources on Supplier Enablement
- Visit the [SAP Business Network Help Portal for Suppliers](#) for General Information and Training
- For Enterprise Account Training, visit the [SAP Business Network Supplier Training](#)
- For Standard Accounts, visit the [Standard Account Help Portal](#)